

DDTP hosts CGA Training Academy

By Jessica Roman, DDC Public Affairs

Defense Distribution Depot Tobyhanna, Pa., or DDTP, recently hosted the Acquisition Management developed training for Continuing Government Activity, or CGA, members. This training academy provides members the opportunity to learn tools to perform all aspects of a comprehensive Quality Management System at their respective distribution sites. CGA members from various depots were in attendance.

At eight distribution centers, the Defense Distribution Center, or DDC, uses contractors, and at four distribution centers, the Government's Most Efficient Organization, or MEO, performs the mission of delivering effective, efficient and innovative support

to combatant commands, military services and other customers during war and peace.

"At each of these contracted and MEO locations, the CGA at each site ensures that the services provided conform to the quality requirements of the contract. The CGA was established to maintain oversight of the services provided by the selected provider," said John Lesko, DDC Acquisition Management supervisory program analyst, "In order to ensure each CGA member has the tools they need to perform that oversight in a professional, consistent and auditable manner, DDC provides training to all CGA members."

Attendees to the DDTP CGA Training Academy had the opportunity to train in a wide array of topics, including: quality management principles; the

principles of surveillance to include monitoring, evaluating, analyzing and documenting the service provider ability to adequately meet the requirements and performance standards of the contract; effective communication; surveillance methods and tools; proper documentation; the eight-step surveillance process; economics of surveillance; time management; principles of quality management; uniform contract format; quality control and customer satisfaction planning; quality assurance and surveillance planning; reporting requirements; Quality Management System Integration Tool usage; problem solving; and data analysis.

The CGA Training Academy is a tailored, focused course combining both classroom discussion and modules with hands-on surveillance experiences in the warehouse environment. The students are provided the tools they need, then provided the opportunity to apply that knowledge in an actual monitoring situation with instructors on hand to walk them through the process.

Attendees to the DDTP CGA Training Academy included: DDTP team members security manager Jeffrey Finlay, accountable officer Ralph Casey, inventory accuracy team lead Elizabeth Rice, management analyst Jennifer Johnson, safety manager Richard Schloendorn, and intern Karl Shuler; Defense Distribution Depot San Diego, Calif. contracting officer representative Mark Patzman; Defense Distribution



John Lesko briefs the Defense Distribution Depot, Tobyhanna, Pa. Continuing Government Activity Training Academy class on the principles of surveillance.

Depot Richmond, Va., contracting officer representative Andre Lowman, and quality assurance evaluator Gary Coles; Defense Distribution Depot Albany, Ga. intern Osmond Brinson; Defense Distribution Depot Cherry Point, N.C. management analyst Melvin Stigler; Defense Distribution Depot Barstow, Calif. contracting officer representative Matthew Balogh, and distribution facilities specialist Kyle Bauman; and Defense Distribution Depot Kuwait, Southeast Asia surveillance lead Twyla Zink.

“This training has proven invaluable in the successful implementation of the DDC’s Quality Management System,” concluded Lesko.



Gary Coles conducts surveillance during the Continuing Government Activity Training Academy.

